

# DeltaVision®

Heartland Center for Behavioral Change (Effective 10/1/2023)

## Vision benefits summary

Vision care services	In-network member cost	Out-of-network member reimbursement
<b>Exam services</b>		
Exam with dilation as necessary	\$10 copay	Up to \$40
Retinal imaging	Up to \$39	Not covered
<b>Contact lens fit and follow-up</b>		
Fit and Follow-up Standard	\$30 allowance	Not covered
Fit and Follow-up Premium	10% off retail price less \$30 allowance	Not covered
<b>Frames</b>		
Frame	\$0 copay; 20% off balance over \$130 allowance	Up to \$52
<b>Lenses</b>		
Single Vision	\$10 copay	Up to \$20
Bifocal	\$10 copay	Up to \$40
Trifocal	\$10 copay	Up to \$60
Lenticular	\$10 copay	Up to \$100
Progressive - Standard	\$60 copay	Up to \$40
Progressive - Premium tier 1/2/3	\$95/\$105/\$120 copay	Up to \$40
Progressive - Premium tier 4	\$75 copay; 20% off retail price less \$120 allowance	Up to \$40
<b>Lens Options</b>		
Photochromic - Non-glass	\$60 copay	Not covered
Polycarbonate - Std – Children under 20	\$0 copay	Not covered
Polycarbonate - Standard	\$40	Not covered
Anti reflective coating - Standard	\$45	Not covered
Anti reflective coating - Premium tier 1/2/3	\$57/\$68/80% of charge	Not covered
Scratch coating - Standard plastic	\$15	Not covered
Tint - Solid or gradient	\$15	Not covered
UV treatment	\$15	Not covered
All other lens options	20% off retail price	Not covered
<b>Contact lens</b>		
Contacts - Conventional	\$10 copay; 15% off balance over \$130 allowance	Up to \$78
Contacts - Disposable	\$10 copay; plus balance over \$130 allowance	Up to \$78
Contacts - Medically necessary	\$10 copay; \$250 allowance	Up to \$250
<b>Other</b>		
Hearing Care from Amplifon NetworkCare	Discounts on hearing aids; call 1.877.203.0675	Not covered
Lasik or PRK from U.S. Laser Network	15% off retail or 5% off promo price; call 1.800.988.4221	Not covered

### Frequencies (Plan allows member to receive either contacts and frame, or frames and lens services)

Exam	Once every calendar year
Frame	Once every other calendar year
Lenses	Once every calendar year
Contacts	Once every calendar year

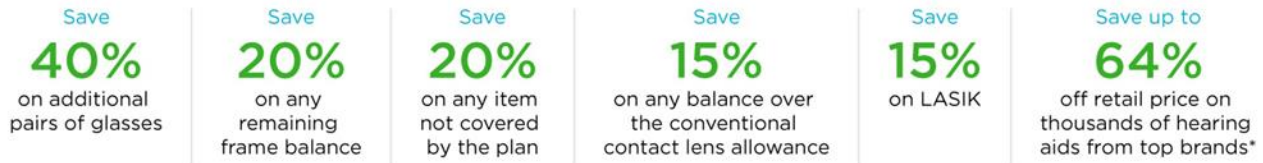
Where allowances are shown you are responsible for all charges in excess the allowance in addition to the applicable copay. Allowances are paid only once during the benefit period and must be fully utilized at time of purchase. Premium progressives and premium anti-reflective designations are subject to annual review by EyeMed's Medical Director and are subject to change based on market conditions. Pricing is reflective of brands at the listed product level. All providers are not required to carry all brands at all levels. Benefits for Medically Necessary Contact Lenses are limited to conditions of aphakia, keratoconus or severe anisometropia. Benefits may not be combined with any discount, promotional offering, or other group benefit plans. The percentage discounts and flat dollar fixed pricing for certain lens options and retinal imaging are discount features, not insured benefits, and may be subject to change. You are responsible for paying the cost of such items directly to the provider. For out of network benefits you are responsible for paying the provider in full at the time of service and submitting a request for reimbursement.

THIS IS A SNAPSHOT OF YOUR BENEFITS REFER TO YOUR CERTIFICATE OF COVERAGE FOR FULL COVERAGE DETAILS, LIMITATIONS AND EXCLUSIONS. For a copy of your Certificate of Coverage consult your employer or plan administrator. DeltaVision® is underwritten by Advantica Insurance Company, a Delta Dental of Missouri Company. Customer service and network administration for DeltaVision are provided through an agreement with EyeMed Vision Care, LLC and claims processing through First American Administrators, Inc., an affiliate of EyeMed. EyeMed Vision Care® is a registered trademark of EyeMed Vision Care, LLC. Delta Dental and DeltaVision are registered trademarks of the Delta Dental Plans Association.

## Member benefits are just the beginning

### Additional valuable savings for vision plan members

With a DeltaVision plan, we offer exclusive, members-only special offers on vision-related products and services that members can use above and beyond their vision benefit. It's one way we can help them keep their eyes healthy and save some cash too.



*These discounts are not insured benefits and are available from in-network providers only. \*Average savings based on Amplifon Hearing Health Care average member savings data for 2022.*

## Important to remember

Here are some tips to help you get the most out of your DeltaVision benefits:

- When the benefit includes an allowance, you are responsible for charges over that allowance in addition to the applicable copay.
- When you visit an in-network provider, you are responsible for your exam copay at the time of your visit and any applicable materials copay(s) at the time of your purchase.
- If you use an out-of-network provider, you must pay the full cost of the services provided at the time they are received. Submit your claim to DeltaVision within 12 months of the date of service for reimbursement. You will be reimbursed the lesser of the provider's charge or the amount shown.
- Exam and material frequencies will restart at the beginning of each calendar year.

## The choice is always yours

The Insight vision network gives you choices — lots of them. Be it an independent eye doctor, popular retailer or online option, with the Insight network you get the latest in advanced vision technology to see even the slightest vision issue. And with more providers across more locations, you're free to see the one who fits your needs the best.

### Independent providers

The Insight network makes it easy to find a trusted neighborhood eye doctor.

### Retail providers

With options including LensCrafters®, Pearle Vision®, Target Optical® and many other favorite regional retailers, you can pick the location and hours that work for you.

### Shop online

Staying in-network can also mean using your vision benefits online at:

- Lenscrafter.com
- Targetoptical.com
- Ray-ban.com
- Glasses.com
- Contactsdirect.com



## We are here to help

With DeltaVision, our goal is to make vision benefits simple. Not only do you have access to an award-winning call center, with extended hours, you also have 24/7 access to benefit information and our Provider Locator through our member portal. Our vision portal at [DeltaDentalMO.com/Vision](http://DeltaDentalMO.com/Vision) is your one-stop-spot to quickly and easily manage your vision benefit. There, you can:

- View benefit details
- Confirm eligibility
- Check claim status
- Print a replacement ID card
- Locate an in-network provider
- Schedule an appointment online
- Get health and wellness information
- Access currently available special offers for members-only savings!

Visit [DeltaDentalMO.com/Vision](http://DeltaDentalMO.com/Vision) or call (877) 226-1412 to learn more.

# DeltaVision®

## Helping members see more from their vision benefit experience

It's no surprise that when it comes to accessing benefit information, employees expect answers when and where they need them. Just like with network or benefits, they expect choice. Some prefer to call with questions. Some prefer to go online. Others prefer to use their mobile devices.



### Our goal is to make vision benefits simple.

With DeltaVision, we're committed to ensuring members get more from the vision benefit.

We also believe that in order to truly differentiate ourselves in the competitive landscape, we must approach the member experience with innovative solutions that make the vision benefit easy and accessible.

Not only do our members have access to an award-winning call center, with extended hours,<sup>1</sup> they also have 24/7 access to benefit information and a provider locator through the member portal.

The member portal at [DeltaDentalMO.com/Vision](https://DeltaDentalMO.com/Vision) is a one-stop-spot for members to quickly and easily manage their vision benefit.

### With our member portal, members can:

- View benefit details
- Confirm eligibility
- Check claim status
- Print a replacement ID card
- Estimate out-of-pocket expenses
- Locate an in-network provider
- Schedule an appointment online
- Get health and wellness information



### Plus, we offer additional features to improve the online experience:

- Mobile responsive experience that automatically sizes to the screen to fit any device
- Catalogue of special offers for members-only savings on vision care and services
- Savings summary showing members the money they saved using their vision benefit



Members can manage their vision benefit by creating an account and logging in at [DeltaDentalMO.com/Vision](https://DeltaDentalMO.com/Vision)

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<sup>1</sup> Call center provided to DeltaVision members by Eyemed. Award provided by Purdue University Benchmark Portal independent assessment of call centers nationwide, 2022.



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